

**HEMBSTEAD SWIM & RACQUET CLUB  
H S R C**

*a private club of the Hembstead Homeowners' Association*  
2727 Oakmeade Drive Charlotte, NC 28270  
(704) 846-1088

All Hembstead residents and non-resident members should read and be familiar with the updated pool rules. If you have children, please review this document with them as well, and please note that a lack of awareness of these rules is not a valid excuse to not follow them. They will be strictly enforced and a member's privileges may be suspended for a lack of compliance (per Enforcement Section on page 5).

**Pool Calendar**

The annual calendar and hours of operation for the pool are available on the [Hembstead.com website](http://Hembstead.com). When school is out, the hours of operation of the pool are different than the hours when school is in session. Before heading to the pool, please check the calendar and the Hembstead Hurricanes Swim Team schedule for the hours of operation.

**General Rules, Requirements & Conduct**

Hembstead residents must be current in the payment of annual dues, late fees and other amounts owed (including dues for 2017 and all prior years) to the Hembstead Homeowners' Association ("HHA").

Until you are current in the payment of your dues and other amounts owed to the HHA, you will not be permitted to utilize the HSRC facilities, and your children may not participate in the swim team. In addition, your children may not serve as lifeguards at the HSRC facilities.

Non-resident members should have paid their annual dues in advance and initiation fee if applicable.

**Admission to the Pool**

Admission and sign-in at the pool will be similar to last year. The entrance will again be the right side of the clubhouse as you are facing the clubhouse. This is the only entrance and exit from the pool. Please complete the sign-in sheet each time you visit the pool.

Each family will have one membership number that corresponds to the street address of your home. Your membership number is the first four numbers of the street address of your house followed by the first two letters of your street name. For example, if you live at 2341 Hemby Place, your membership number is **2341HE**. **Please note that children under the age of 10 must be accompanied and supervised by an adult or baby sitter.**

Guests must be accompanied by a member and adhere to the pool rules. Anyone who fails to follow the rules or a lifeguard's instruction will be asked to leave the property.

There is no charge for guests who reside outside Mecklenburg and Union County, but the guest must sign in. Guests living in Mecklenburg/Union County must be accompanied by a member and the guest must pay a guest fee of **\$2.00 per day per guest** and sign in. These guests may visit the pool a maximum of **six times** per season or must purchase an outside membership.

There is no charge for guests under the age of four.

There is no charge for baby sitters listed on your Family Pool Emergency Form, but the babysitter must sign in.

Hembstead residents with children/grandchildren who do not reside in Hembstead are welcome to bring their children/grandchildren to the pool without charge, but the Hembstead resident must accompany the children/grandchildren and their names must be listed on your Family Pool Emergency Form.

Grandchildren of Hembstead residents may also join the swim team if they choose by purchasing an annual pass for \$125 plus paying the swim team dues. This annual pass will also give the grandchildren full access to the pool the same as resident members.

**All Children who are not toilet trained are required by the NC Health Department to wear swim diapers. Cloth or disposable diapers are not permitted.** This is for the health and safety of the swimmers as inhaling water with fecal matter is dangerous.

### **Pool Issues**

No diving allowed in the pool except in the deep end.

If a child is unable to swim ½ length of the pool or can only swim using a flotation device, the child must be accompanied by an adult in the water.

The baby pool is for children up to age four. **Children must be accompanied and supervised by an adult in the baby pool area at all times.**

Conduct by any person deemed dangerous by any lifeguard is not permitted.

The lap lane is delineated by a lane rope. When a swimmer enters the lap lane to swim laps, all other swimmers must leave the lap lane and no other swimmers may enter the lap lane area. Sitting or hanging on the lane rope is **not allowed**. Throwing objects into the lap lane is also not permitted.

Do not use profanity in the pool area. Please be considerate of others.

In the event of a thunderstorm, swimmers are to clear the pool during the storm and remain out of the water for at least thirty (30) minutes after lightning and/or thunder have ceased. Lifeguards will indicate when it is safe to re-enter the pool.

Alcoholic beverages are not allowed for anyone under the age of twenty-one (21). Consumption of alcoholic beverages is a matter of personal preference. A person showing signs of intoxication will be denied use of the facilities and asked to leave the premises.

Please remember that no one is permitted to enter the pool without a life guard on duty and in position. No exceptions.

**No glass** is permitted in or around the pool or the pool deck (this includes beer, alcohol and wine bottles).

No pets are permitted in the pool area or the clubhouse.

If the propane tanks to the grills are empty, please notify the pool manager. There is usually a replacement tank in the tool closet. If you do replace the tank please inform the pool manager or lifeguard on duty so it can be refilled. If there is not a replacement tank you may refill the tank and submit your receipt for reimbursement to the Hembstead Board.

There will be two lifeguards staffed at our pool during operating hours. Any concerns about lifeguard behavior should be reported to the Pool Manager or Aquatech Management.

### **Pool Management Company**

Aqua Tech will be managing the pool again this year. They can be contacted by calling (704) 644-3121.

### **Clubhouse Rentals and Pool Parties**

The updated rental availability, contract and Aquatech lifeguard reservation form can be received by contacting Hannah Tropsha (htropsha@gmail.com).

Prescheduled events are a privilege of membership as long as the events do not interfere with all members' regular use of the HSRC. For example, a birthday party may not use more than two under awning tables that the membership expects to be available for daily use.

It is important to schedule events early because only one event is permitted per day (see posted HSRC Rental Contract for additional rules and fees). Failure to follow the rental rules may result in the cancellation of your event. Wireless connectivity is provided free of charge. The security code is: clubhouse. ***Please Note - Aquatech requires a 14-day notice to secure lifeguards for a private party.***

### **Swim Lessons**

Swim lessons will be provided by lifeguards that work for Aquatech for liability reasons. The Swim Lesson Registration form and link are on Aquatech's website, <http://www.aquatechpoolmanagement.com>.

Swim Team Coaches will be able to give private stroke lessons for members of the swim team. Any pool member not on the team will be able to pay an Aquatech lifeguard for swim lessons.

### **Parking Lot and Other Clubhouse Issues**

It is extremely important that no one park along the grass in the area in front of the clubhouse or anywhere to the left side of the clubhouse. **This area is for emergency vehicles only.**

The following are additional items to keep in mind related to the clubhouse/parking lot:

The area to the left of the clubhouse is blocked off with a chain and lock. It is off limits at all times to cars. The only exceptions are the pool management company, HSRC Manager and swim team coaches and managers during swim meets. If the chain happens to be down, this does not mean you have permission to park on the left side of the clubhouse.

The HSRC trash cans and dumpster are for trash generated at the clubhouse and pool. Do not use these cans or the dumpster to dump your household trash. This applies in the off season as well.

**\*\*\*\*\*No fireworks** are permitted in or near the clubhouse, pool or tennis court areas, including the parking lot.

Please do not allow your children to sit on top of the gate arms at the front entrance to the clubhouse property. Also, please do not swing the arms open or closed.

### **Vandalism/Damage at HSRC**

**Please help reduce vandalism in our neighborhood.**

In the past, we have had vandalism and damage at the HSRC facilities such as fires, broken bottles, broken light fixtures, kids riding bikes/scooters or using skate boards on tennis courts, kids sitting or standing on or over-cranking the tennis net, children sitting on the front entrance gate, trash and debris around the clubhouse, pool, and playground.

If you witness any vandalism or other inappropriate activity, please call 911. If you see any suspicious persons parking near or entering the clubhouse property after it is closed for the evening, please call the police. Do not approach the individuals but do take license plate numbers/car descriptions if possible without compromising your own safety.

### **Life Guard Office and Kitchen**

Only the life guards, the pool management company or the HSRC Manager are permitted in the life guard office. No one other than the HSRC Manager, individuals renting the clubhouse and swim team personnel are permitted in the kitchen.

### **Exercise on Saturday Mornings**

On most Saturday mornings from 8:00 – 10:00 AM the pool will be open for lap swimming. This is from 8:00 – 9:00 with all six lanes available for lap swim. Beginning at 9:00, three lanes will remain for lap swim, and the other half of the pool will be available for general use.

### **Lost and Found**

There are a significant amount of personal items left at the pool and clubhouse facility during the course of the summer. Most of this typically occurs during the swim team practices and meets. Please make sure you and your family as well as guests take your personal belongings when you leave. Also, please check the lost and found area periodically. Unclaimed items will be donated to charity on a periodic basis without prior notice.

### **Shades/Awning/Umbrellas**

Do not hang onto or swing from the shades or awnings. These structures are expensive and are not designed to support the weight of an adult or child if doing pull-ups/chin-ups, or when used as a backboard. Also, do not operate any grills under or near the shade structures and umbrellas.

## **Rule Enforcement:**

1. Life guard shall provide a courtesy reminder regarding the specific rule violation. This courtesy reminder will not constitute an official Verbal Warning.
2. When a lifeguard observes any rule infraction or unsafe conduct, they will notify the Patron of the specific violation and issue a Verbal Warning.
3. If after receiving a Verbal Warning, the same rule infraction or violation occurs, the lifeguard will issue an Incident report, and the Patron will be required to immediately leave the premises.

4. Patrons refusing to leave the premises when asked to do so by a lifeguard or HOA Board Member will be considered Trespassing, which is subject to prosecution and at the discretion of the Board of Directors, subject to a suspension of Privileges. In the event of persistent refusal to leave the premises, the lifeguard is permitted to contact police to enforce.

**1<sup>st</sup> Incident Report:** Patron must leave the premises immediately and will be suspended from access to the pool for the remainder of the day. Incident report will be filled out and homeowner will be notified.

**2<sup>nd</sup> & Each Additional Incident Report:** Patron must leave the premises immediately and will be suspended from access to the pool for the remainder of the day. Incident report will be filled out and homeowner will be notified. Board of Directors will determine if a hearing is necessary and if a Suspension and/or loss of Privileges is warranted. If it is, the Board of Directors will follow procedure to notify the family of the hearing and make a determination after the hearing is complete.

**The following disciplinary procedures apply to guests.**

**1<sup>st</sup> Incident Report:** Patron must leave the premises immediately and will be suspended from access to the pool for the remainder of the day. Incident report will be filled out.

**2<sup>nd</sup> Incident Report:** Pool access will be suspended and guest will be not be readmitted to the pool for the remainder of the pool season.

### **Contact Information**

**HOA Management Company – Tyler Rigler - Cusick Community Management**

E-mail: [trigler@cusickcompany.com](mailto:trigler@cusickcompany.com)

Phone: 704-544-7779

**Pool Manager – Mike Molle – Aquatech Pool Management Company**

E-mail: [mike@aquatechpm.com](mailto:mike@aquatechpm.com)

Phone: 704-644-3121

**Rental Manager – Hannah Tropsha**

E-mail: [htropsha@gmail.com](mailto:htropsha@gmail.com)

**Swim Team Representatives:**

1. **Lindsey Eich** – [hembsteadhurricanes@gmail.com](mailto:hembsteadhurricanes@gmail.com)
2. **Juliana Grohman**– [hembsteadhurricanes@gmail.com](mailto:hembsteadhurricanes@gmail.com)
3. **Aislin Reddin** – [hembsteadhurricanes@gmail.com](mailto:hembsteadhurricanes@gmail.com)

**Aquatech Pool Management Company**

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<http://www.aquatechpoolmanagement.com>